



April 2018

Friends Homes Guilford & Friends Homes West

www.friendshomes.org



Dream inspires gift to Friends Homes

In the fall of 2017 residents of the Guilford campus hosted an art exhibit of prints on loan from Ambleside Gallery in Greensboro, painted by renowned master watercolorist **Guan Weixing**. Born in Dunhua County, Jilian Province, China, Mr. Guan's art creates the distinct illusion of photography - his subjects are primarily people of China. **Judith** and **Cyril Harvey**, residents of the Guilford campus since 2004, felt an immediate connection with Mr. Guan's work. What began as an art exhibit led to a deeply meaningful gift to Friends Homes.

One night, as the final days of the exhibit neared, Cyril dreamt that he and Judith had made possible a permanent Guan Weixing art exhibit at Friends Homes. He shared the dream with Judith the next morning, and they quickly agreed the dream should become reality.

The couple made a gift to Friends Homes which allowed for the purchase of three

prints, images of a woman, a man and a child. The Harveys like to think of the three as family: a grandmother, a grandfather and a grandchild, a perception they feel residents of Friends Homes can share. They also see in these portraits simplicity, community and equality, Quaker values that undergird Friends Homes. And, for the Harveys, the prints reflect their own longtime interest in China and art.

The Harveys both had uncles that traveled to China in the 1930s. The men spent significant time there and traveled the country, though the two never met.

Geologist **Marvin Weller**, Judith's uncle, working for Illinois Geologic Survey at the time, was asked to lead an expedition to western China in search of petroleum reserves. While there, Japan invaded the country. He and his team, traveling by horse, camel, truck and riverboat, escaped China after several months. Marvin and his team discovered the Yumen Oil Seeps, which became the largest oil field in China, and the primary source of petroleum to the Chinese government during World War II.

Soil scientist, **James Thorp**, Cyril's uncle, was working for the Department of Agriculture when the Chinese government asked the United States government to send a soil scientist to China to train a new generation of soil scientists. The country needed to learn modern techniques for improving and sustaining their soils, damaged by intensive use over thousands of years. Thorp spent three years in China. His book, "Geography of the Soils of China," was published in Chinese and English by the Chinese government in 1935.

Judith's father, **Allen Stuart Weller**, was an art historian, with a specialty in Italian Renaissance art. While serving as Dean of the College of Fine and Applied Arts at the

A message from the Executive Director

Like spring, Friends Homes is experiencing a state of renewal. We welcome **Annemarie Dloniak**, **Brent McKinney**, **Bill McNeil**, and **Joy Reavis** to the Board of Trustees and to our Friends Homes family. We are confident that their professional background and community involvement will provide strategic support for Phase 1 of our



Master Plan as well as to Friends Homes mission and vision.

As 2018 begins to unfold, we are coming together to acknowledge and reflect on our 60 year anniversary for Guilford and 25 year anniversary for West. These are very exciting times as we work with Nancy Borum of ID Collaborative, an interior design firm. Our management team and resident led interior house committees are putting the final concepts together for our \$2.6 million interior renovation project, scheduled to begin this summer.

Another strategic partnership is with Morrison Community Living, the group that has overseen our dining operations for our West campus for almost 20 years. In early January, we extended our relationship with Morrison to include managing dining services for our Guilford campus. The depth of knowledge and support around the culinary experience their staff provides ensures we will continue to meet the expectations of our current and future residents. Our marketing team continues their successful outreach to the greater community by promoting all the wonderful benefits of joining our Friends Homes family. This past January, we accomplished a milestone of being 100% reserved and occupied for both our Guilford and West campuses. The Arcadia house has been completed and our marketing team has officially moved in. This beautiful, historic home on the corner of Ridgecrest and Arcadia provides the welcoming, official starting point for our new resident prospects. I hope you will take the time to stop by and talk to one of our sales counselors and learn more about this beautiful home and Friends Homes.

A special thank you to all of our Friends who helped us exceed our 2017 Annual Giving Campaign goal of \$40,000. As part of this campaign we are able to provide support for our resident assistance fund as well as purchase a Biosway to assist our residents with improving their balance and gait to maintain health and independence. We have set a stretch goal for this year's campaign of \$60,000 and I am confident that we will again rise to the challenge.

May 2018 be full of blessings for you and your loved ones. We appreciate your support and being part of our extended family.

Warm regards, **Arnie Thompson** Executive Director

Dream

University of Illinois, he was part of the group that selected works for biennial art exhibits held at the university in the 1950s and 1960s. Through that exposure, he became interested in contemporary mid-20th century American art. Purchasing a piece from each new exhibit, he and Judith's mother, **Rachel Weller**, built a sizable collection over time, most of which they gave to Guilford College more than 25 years ago. Their collection and that of local collectors, **Ira** and **Ruth Julian** of Winston Salem, initiated an expansion of the art galleries at Guilford College.

Judith's and Cyril's family history has been a rich source of inspiration. They have traveled broadly in China and throughout the world. Their apartment is an exhibit of artwork and handcrafted items from every continent. The Harveys are pleased to contribute something personally meaningful to them and at the same time naturally connected to Friends Homes.

"The meaning of our gift is not only to give us the pleasure of something we've enjoyed, but it is meaningful to the group ... there's a reciprocal relationship there," states Judith. Cyril adds, "It's a good way to approach philanthropy, we're taking something that's already valued by the community and keeping it here."

Guan Weixing once said: "Excellent details are precious. They will bring profound connotation and graceful

artistic quality." Words seldom impart more truth or more relevance.

Continued from p.1

Cyril says most of his dreams are about travel – rather travel nightmares – where he's stuck somewhere and can't get to the next destination. A dream that inspired Judith and Cyril to make a gift is, for him, a new phenomenon which he is both grateful for and amused by.

When asked to share advice on philanthropy, Cyril states, "If you are going to practice philanthropy do it before you're gone, don't leave it in your will. There's a great joy in seeing the people that receive the gift enjoy it, if you leave it in your will you will never get to experience that."

Joe & Terry Graedon visit Friends Homes

Popular NPR hosts of *The People's Pharmacy* discuss vitamins, Integrative Medicine

Joe and Terry Graedon of National Public Radio's "The People's Pharmacy" visited each of the Friends Homes campuses on February 9 to lecture on nutritional supplements. Dr. Teresa Cox, the Wellness Director for Friends Homes, invited the couple to speak at the request of the Friends Homes Guilford Health and Wellness Committee.

The FHG Health and Wellness Committee has been sponsoring a class on integrative medicine featuring the Great Courses series, "Integrative Medicine," that residents have been watching each month this winter. The Mayo Clinic video courses feature such topics as nutritional supplements, yoga, meditation and massage, among others. Each month, residents watch one of the courses on the theater screen in the living room and then support discussion with an invited lecturer. In January, our Pharmacare pharmacist consultant also provided information about dietary supplements.

The Graedons stressed the difference between optimization of health versus curing as it relates to vitamins, and explained that vitamins are best sourced from food, but occasionally a supplement is required. A few diseases are caused by a deficiency in vitamins. Scurvy is caused by a lack of Vitamin C.

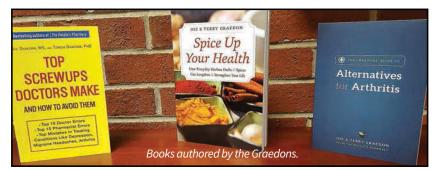


Speakers Joe and Terry Graedon at FHG.

Most vitamins do not cure disease. Vitamin D, calcium and Vitamin B12 are evidence-based to show health benefits, but many other vitamins are questionable. The Graedons stressed talking to your doctor before ingesting a lot of vitamins. They said that for many vitamins, such as zinc and Vitamin C, there are no lab tests to measure the amount of the vitamin in your body. A person only needs a small amount.

Terry said that 3.5 cups of fruits and vegetables daily will provide your Vitamin C daily allowance. Most vitamins have been medicalized and are treated as if they are drugs, but they are very artificial and often the best source of the vitamin is food. In the last 50 years, processed food has replaced real food and a true well-balanced diet.

Vitamin D, as a supplement, has shown to be beneficial. Dermatologists have discouraged the best source of Vitamin D which is sunlight, but the body still needs plenty of Vitamin D. A lack of Vitamin D



can cause cognition difficulties and higher incidences of non-skin cancers, said Joe. The sweet spot for elderly taking this supplement is about 1000-3,000 international units per day.

A Vitamin B12 deficiency can cause problems from depression to confusion to tingling in extremities to hair loss. Drugs can cause the body to be depleted of Vitamin B12. Metformin for diabetes and proton pump inhibitors for GERD both cause Vitamin B12 depletion. The body only needs a small amount of Vitamin B12. It used to be very common to get monthly Vitamin B12 injections, but it is best if a physician directs how much Vitamin B12 one must take.

Other medications such as diuretics can lead to an array of vitamin deficiencies. Potassium, magnesium, sodium and zinc can all be minerals that can be depleted. In the end, the advice was to eat a healthy, well-balanced diet, get some sun, and take a multi-vitamin if you feel a supplement is necessary.

A few resources mentioned by the Graedons were: "Fortify Your Life: Your Guide to Vitamins, Minerals and More" by **Dr. Tieraona Low Dog** and "The End of Alzheimer's: The First Program to Prevent and Reverse Cognitive Decline" by **Dr. Dale Bredesen**. They also shared some of their own books and promoted their website, *www.peoplespharmacy.*

From American Somoa to Saudi Arabia

Friends Homes West seems to have more than its fair share of residents who have lived very interesting lives. **B'Ann Vance** is a good example of this, having lived in two countries that couldn't be more different from each other: American Samoa and Saudi Arabia.

B'Ann was enrolled at Women's College when a friend set her up with a blind date, North Carolina State student **David Vance**, from Williamsport, PA. They eventually married and had three daughters and a son. David went to work as the department head of civil engineering technology at Gaston College, and B'Ann worked for the Gaston County Extension Service.

In 1974, David saw an ad in an engineering magazine for a job in America Samoa as the head of the roads division of public works. He and B'Ann were ready for a change, and a change is what they got. The whole family moved to the island of Tutuila, and lived in Pago Pago (pronounced "Pongo Pongo"), where they lived for more than a year.



Meet Friends Homes West resident **B'Ann Vance** their two younger children, lived in the company compound of the Saudi Arabian Oil Company, known as Aramco, in a very westernized house, among other Americans as well as people of other nationalities. Life within the gated residential community was very familiar to David and B'Ann, but whenever she left to go shopping or sight-seeing (always with a group of women, never alone), things were very different.

"If we were shopping in Al-Khobar or Dammam, I wore a long skirt or slacks," said B'Ann, "and if we were in Dammam, I also wore a head scarf, a shemagh, because Dammam was a more provential town."

A typical day in Dhahran for B'Ann included a morning exercise class with her women's group; planning and attending welcome parties for new members; going on companyorganized outings and trips; or shopping in nearby towns for items from around the world. Once a week she and her family attended a worship service. Aramco paid three-fourths of the clergy or "special teacher" salary, with the congregation supplying the

Their neighborhood was referred

to as "Palongi," which means "other than Samoan," and was designed by an American architect. The houses were rectangular with cinder block ends and walls of posts and screens. Large canvas shades could be rolled down according to the weather. B'Ann says that a large gecko was a nightly visitor to their bedroom walls, providing unusual entertainment.

During the day, B'Ann and one of her daughters sailed around the island on a boat and met with various women's groups. The social event of 1974 was the wedding of the chief's daughter, to which they were invited. The best thing about living in Pago Pago, said B'Ann, was getting to know a group of people who were adventurous and willing to try new things.

Back in the United States in 1978, David saw another ad: this time, it was for the public works department/engineering in Dhahran, Saudi Arabia, and once again, they moved to a different country. David and B'Ann, this time with just rest, for both the Protestant and the Catholic congregations.

B'Ann and her family lived in Dhahran for five years, making friendships that have lasted throughout the years. One of those friendships, with **Les** and **Vi Van Huben**, led B'Ann to Friends Homes West. When they returned to the United States, B'Ann and David settled in Gastonia, where B'Ann worked for the Girl Scouts for 12 years. The Vances and the Van Hubens kept in touch over the years, and B'Ann had visited with them after they moved into Friends Homes West. After David died, B'Ann decided it was time to live near one of her daughters, and she remembered Friends Homes West, so this became her new home.

She has two large scrapbooks of pictures of her travels and homes abroad, and B'Ann will gladly share them with you. Looking through them is like visiting the Swiss Family Robinson or the Arabian Nights. "David had an adventurous soul," says B'Ann, "and my life was very interesting because of it."

Guilford partners with Morrison Community Living

Friends Homes Guilford transitioned from in-house dining management to Morrison Community Living food service management in January. Morrison has been a part of Friends Homes West for many years, but now the entire campus is participating in all that Morrison has to offer. At Friends Homes Guilford and West, the positions of Director of Dining Services, Executive Chef, Dining Room Manager and Dietitian are all contracted employees through Morrison. All other dining employees are directly employed by Friends Homes. Morrison is responsible for procuring all of the food for both campuses. They will also systemize and computerize all of dining services.

Morrison Community Living seeks to prepare food that creates taste memories and pleases all of the

morrison

senses of their customers. Their food is alive with flavor using wholesome ingredients harvested in a socially responsible way for the wellbeing of residents, clients, associates and the environment. Morrison does this by involving residents, staff training, kitchen operations and through its menus.

They accomplish this with a passion for comfort foods and using seasonal foods. Fresh food is always preferable to frozen or canned. They believe in sustainability and have a mission to buy responsible seafood and antibiotic-free meats. A wholesome menu with healthy offerings, low processed foods and plenty of whole grains, fruits and vegetables is their philosophy. Morrison has a program called Heirloom, where residents are encouraged to share their favorite recipes and these are incorporated into the menus of their community.

What can residents expect to see from this change? One change that will affect both campuses is new kiosks and web access for proprietary software called Webtrition. This software calculates the nutrition information for each menu item, which residents can use to manage their special dietary needs or count calories. This service is already on line and can be accessed at *http://mcldining. compass-usa.com/West* or *http:// mcldining.compass-usa.com/Guilford*.

Another great Morrison program already being coordinated by Friends

Please see Dining Services on p. 6

Alex Perez named FHG Director of Dining Services

Friends Homes Guilford is pleased to announce Alex Perez is our new Director of Dining Services. While living in New York City, Alex was a senior director of dining services in a retirement community. He joined the Morrison Community Living family in 2009 after graduating from Kennesaw State University in Atlanta with a degree in Business Administration. He had successfully grown within the organization in the New York market and is now taking an opportunity to showcase the dining program at Friends Homes Guilford.

Alex recently moved to the Piedmont with his wife, Wanda, and son, Nicholas. He also has a son, Anthony. In the nine years since Alex graduated college and moved to New York, he has been looking for a way to return to the South. Over the last year, he was supporting the North Carolina region in business development for Morrison and had the



Wanda, Anthony, Nicholas and Alex Perez.

opportunity to work at The Forest at Duke and some accounts in the Liberty System. Eventually the stars aligned with the right fit, right environment and right career path that landed Alex at FHG. "I was in the food industry during high school and college, working in multiple restaurants as a manager and as a waiter," Alex said. "I had a close family friend who worked for Morrison. He led me to the company. Since the job market was so tough, I went back to my roots, but had no idea food industry was so different in a retirement community."

During his down time, Alex enjoys spending time with his family, cruising, trying new restaurants and he loves to play ice hockey. Fun fact: Alex played minor professional hockey in Georgia.

In 1996, the Florida Panthers joined the National Hockey League. His dad was in the banking industry and would get sports tickets through his employer. His dad received inaugural tickets for the Florida Panthers, and going to watch, he was hooked.

Alex brings wonderful enthusiasm to his new position at FHG.

Wellness Center

New strength training equipment available

There is plenty to enjoy in the realm of fitness – and equipment – at Friends Homes. The latest buzz is our newly purchased Keiser strength training equipment at our West campus, as well as the latest in treadmills, total body ellipticals, and high-rise Concept II rowers at both campuses.

And while it is true, we have had Keiser pneumatic strength equipment at both fitness centers, we have added biceps and triceps machines at West, along with all new equipment to replace our original equipment. The newly designed Keiser equipment has more features and a smaller footprint than the older models, which allowed us to replace the eight pieces and add two additional pieces. We also purchased a super-quiet compressor unit to run all of our new pieces without the invasive sound the older models emitted.

The new Precor treadmills and ellipticals are the latest on the market, with the capability to sync with your iPhone or wireless device, and includes the capacity to watch television on the touchscreen monitors. The supercushioned deck on the treadmills boasts the softest and safest spring to help save joints.

The Concept II rowers are both the newly designed "highrise" units, meaning they are not so challenging to mount and dismount, being considerably higher from the floor.



Users so far have boasted about the smooth chain driven feel to the new units. Everyone seems incredibly pleased. Residents are taking a renewed interest in their fitness opportunities.

Thanks to our Annual Giving Campaign at both campuses, donors contributed enough money to purchase a new BioSway unit. This unit is portable and will be able to be used at both campuses to allow all residents to test their fall-risk based on their body's sway while standing or following on-screen prompts. Also included are exercise suggestions on how to improve balance if applicable.

One new resident recently exclaimed, "They didn't have equipment this advanced at any fitness center I have ever attended. I cannot believe we have this wonderful equipment in our new home!"

Dining Services

Homes West's dietitian is the Empower U comprehensive wellness program. This program, for both residents and employees, has two components: "The Great Living Starts Here" program, which is nutrition and wellness education and the Superfood Program is an offering which each month identifies the health benefits of a specific food beyond its basic nutrient content. The clinical team then works to integrate these superfoods into the monthly menus.

Catch the Wave is another Morrison program focusing on hydration. Have you seen those lovely fruit-infused water dispensers in spas and health centers?

Continued from p. 5

Friends Homes has appealing fluid choices throughout the day, throughout our campuses.

Friends Homes is excited by this expansion of our services and looks forward to a successful partnership with Morrison Community Living.

Memorials & Honorariums received November-January 31, 2018

<u>Memorials</u> **All Residents** Teresa Cox **Horace Alligood** Arnie & Kathleen Thompson Davis Andrews, Sr. **Gloria Andrews** Herbert T. Appenzeller Christel Bullock **Billy Apple** Bonnie Ray Winnie Smith **Dorothy Ballinger** Emily Ballinger George Barker Barbara Barker Nancy E. Baldwin Sandra Shields **Rachel Benfv** Lundee Amos Franklin & Margaret Beal Gertrude Beal **Bobbie Carter** Patsy Hodgin Arnie & Kathleen Thompson **Kenneth Carraway** Linda Carraway Hannah Coleman Mr. & Mrs. John M. Coleman **Ruth & William Coble** Sam & Sandi Coble **Edith Cook** Barbara Gillespie **Barbara Corriher** Patricia Royal Fred Cothern Carol Cothern William "Bill" Crownfield Ralph & Nancy Edwards **Dorothy Darnell** Arnie & Kathleen Thompson **Margaret Edwards** Charles Edwards David Andrews Evelyn Lewis Ralph & Nancy Edwards **Ernest Ferris** Marvin & Sally Aycock Jenny Godwin Huffaker E.D. Kennedy Miranda Lotz Arnie & Kathleen Thompson **Ruth Foster** Arnie & Kathleen Thompson **Marjorie Garvey** Marvin & Sally Aycock Robert & Ann Carroll Burwell Arnie & Kathleen Thompson Wilson Gerringer Joel Gerringer Katherine Gladstone Contingency Fund Northern Elementary Charles E. "Chuck" Gilbert Mary Belle Gilbert Mildred Gibson Taylor & Catherine Owens Arnie & Kathleen Thompson **Mildred Griffin** Phillip McBraver Arnie & Kathleen Thompson Jean Gordon Christel Bullock Tom & Carolyn Harmon Jessie Smith

Arnie & Kathleen Thompson **Cornelia Harman** Marvin & Sally Aycock Arnie & Kathleen Thompson **Dixie Hodge** Taylor & Catherine Owens Arnie & Kathleen Thompson Malcolm Hood **Ruth Anne Hood** William & Ruth Hunt Thomas Henley **Barry Jones** Tricia Barber Anne Bruce Robert & Ann Carroll Burwell Harvey & Emily Herman E.D. Kennedy Jeanette Patton John & Peggy Russell Earle & Jane Smith Janice Walden Nancy Joyce Paul Zopf, Jr. **Bob Keenv** Marvin & Sally Aycock Christel Bullock Arnie & Kathleen Thompson **James Kittrell** Marvin & Sally Aycock Robert & Ann Carroll Burwell Edna Matthews Knoots Christel Bullock Helen & Al Lee Bruce & Mary Lee-Clark Patrick & Margaret Miller Arnie & Kathleen Thompson William "Bill" Leavel Richard & Annette Bean Jean Brincefield Diana Clark Taylor & Catherine Owens Arnie & Kathleen Thompson Gary & Jean Scott Jacqueline Ludel Christel Bullock William McKenzie Carol McKenzie Carolvn Mclean Marvin & Sally Aycock Doris Barbee Pine Hall Brick Co. Inc. Robert & Ann Carroll Burwell James & Alice Hodgin Arnie & Kathleen Thompson Larry & Linda Trogdon Ernest & Naomi Miller Sandra Miller **Rebecca Mulligan** Bruce Martin Mary Orr Richard & Annette Bean Ann Carroll Burwell Peggy Fitzpatrick Nancy Green Arnie & Kathleen Thompson **Carolyn Osborne** Robert & Ann Carroll Burwell Jerry Fuller Rausey Mason Arnie & Kathleen Thompson **Catherine Owens** Marvin & Sally Aycock

Richard & Annette Bean Robert & Ann Carroll Burwell Audrey Koopman Julian & Betty Rogers Jessie Smith Arnie & Kathleen Thompson T.G. & Mamie Owens Karen Owens King **Christine Pearson** Gary & Jean Scott **Barbara Phillips** Russell & Joan Sherrill, Jr. **Darlene Powell** Alan Powell Arnie & Kathleen Thompson Julia Reeves Robert & Ann Carroll Burwell Jenny Huffaker Jessie Smith Arnie & Kathleen Thompson **Elizabeth Rose Rose Christian Ruth Scholtz** Marvin & Sally Aycock Jessie Smith Arnie & Kathleen Thompson Nancy Settlemyre Richard & Annette Bean Christel Bullock Taylor & Catherine Owens Arnie & Kathleen Thompson **Billie Sink** E.D. Kennedy Gil & Jessie Oaklev Taylor & Catherine Owens Jeanette Patton John & Donna Patton Mr. & Mrs. Charles Smith Arnie & Kathleen Thompson **Homer Sink** Charlie & Carol Smith William Smith Thomas & Winnie Leiendecker **Evelyn Steed** Marvin & Sally Aycock Jean Brincefield Mary R. Johnson Arnie & Kathleen Thompson Alex Stoesen Marvin & Sally Aycock Richard & Annette Bean Christel Bullock Taylor & Catherine Owens Janet Plummer Karen Staker Arnie & Kathleen Thompson **Joann Taylor** Lundee Amos **Barbara Walker** Gertrude Beal **Richard & Annette Bean** Christel Bullock Robert & Ann Carroll Burwell Michele Cox Jessie Smith Arnie & Kathleen Thompson All the Willards Jan Walz Taylor & Catherine Owens Ann Wilkins Anne Bruce Arnie & Kathleen Thompson **Lucille Pick Williams**

Lundee Amos George & Sadie Winchester George & Jo Winchester, Jr. Marietta Wright R. Thompson Wright Angie Zahel Robert & Ann Carroll Burwell Evelyn Zopf Paul Zopf, Jr.

Honorariums All Residents

Teresa Cox **The Baxter Family** Rosemary Hartzler Marie Belinsky Tom & Marcia Hobson Jean Brincefield **Russellene Angel** Lynn Britt Don & Mickey Hoagland **David & Mae Brown Rosemary Hartzler** Linda Carrawav Allen & Katy Dick **Reeves M. Edens** Gary & Jean Scott **Carson Grantham** Don & Mary Farlow Joe Gruendler Christel Bullock **Rosemary Hartzler** David & Mae Brown **Cvril & Judith Harvev** David Harvey Ruth Ann Hood Kathryn Hood Mary Ann Johnson Sam & Velma Tomlin Mary R. Johnson Russellene Angel Vernon & Mary Key Ann Kunkel Ralph & Mary Alice Moran **Hilda Layton** Donald & Sarah Murray Mandy Lotz Betty Godwin & Jenny Huffaker Frank McNutt, III Michele Cox **Ernie Ohlson** John & Marietta Mobley **Taylor & Catherine Owens** Karen Owens King **Trudy Peacock** Lisa Waite **Harold & Mary Pitts** Linda Pitts **Barbara Rankin** Nancy Furnas **Charlie & Mary Routh** Ann Kunkel Don & Mary Farlow Ralph & Mary Alice Moran Peggy Shinn Jim & Nancy Highfill Winnie Smith **Thomas & Winnie Leiendeck Florence Touchstone** George Touchstone & Denise Benoit **Jacquelyn Waters** Charles Ward



336-292-8187 Greensboro, North Carolina 27410

925 New Garden Road

reach new prospective residents. With the assistance of GlynnDevins, we are implementing an integrated content marketing plan to orchestrate delivery of strategic and engaging messages on a monthly basis. Working together, strong messaging concepts and strategy guidelines are developed to promote our community and its strengths including amenities, services, and our residents. This copy- and image-based content is being deployed through an average of three social media posts per week to networks like Twitter, Facebook, and Instagram. Additionally, GlynnDevins is sending one monthly email broadcast to all stakeholders (prospective residents,

Friends Homes and GlynnDevins, a

senior living marketing company with

together to bring a new digital age to

our Marketing Department. Through

website, we will have opportunities to

an office in Winston-Salem, are working

social media, email marketing and a new

track qualified prospects.

This new website will host immersive,

We are also excited to announce that the next generation Friends Homes website is currently underway! We have seen designs that are in-line with our new branding. GlynnDevins is working hard to create a groundbreaking, highly engaging website that ensures our stories are being properly told and our campuses are being showcased in a manner that gives us a clear, competitive advantage online. We are also able to take advantage of GlynnDevins' acute understanding of senior audiences to create intuitive user experiences that identify, capture, and

Deploying Digital Marketing Strategies

future residents, and staff). For example,

the February 2018 email focused on

into the Arcadia House. It was sent to

earning an open rate of 62%. That is

impressive for our first email blast!

377 recipients and was opened by 216

the Marketing Department's move

interactive visual content that will enhance the user experience, to include:

- Interactive Friends Homes campus map that includes residences, campus amenities, and other points of interest;
- · Videos containing resident and leadership testimonials that tell a compelling, comprehensive lifestyle story while also showcasing the breadth of services and residential
- 360° virtual tours of key amenities and homes that showcase lifestyle and residences.

We are working with GlynnDevins to

as well as a complete review of the

remaining assets for our new website.

It has been a busy few months, and we

are excited to start seeing the results of

our digital marketing strategies!

schedule a video and virtual tour shoots

- offerings;

2017 Annual Giving Campaign Donor List

We gratefully acknowledge all those who gave to the 2017 Friends Homes Annual Giving Campaign! Total giving was a remarkable \$41,370! Of that, \$32,680 was directed to the Resident Assistance Fund. The remainder was given to purchase specialized fitness equipment which will help residents increase stability and prevent falls. These dollars advance our mission: to offer an environment which encourages independence and a sense of wholeness, wellness and security, at a reasonable cost, so that each

Daniel Allen Marla Allred Marion M. Allred **Dorothy Andersson Gloria** Andrews **Bill & Virginia Apple** Fran Atkinson Barbara Barker Sarah Barker John & Reba Benbow Ted Benfey Clifton Berrier, Jr. James Berry Dorothy V. Borei Rachel Brawley David & Mae Brown Anne Bruce Lewis Bull Jay & Elizabeth Bumm Maureen Burns Mary Butt Ermah Cahoon Mary Janice Cameron Jean Campbell Chris & Sandra Canipe Sara Cannady Linda Carraway William Carroll **Betty Causey Clay Christian** Diana Clark Nancy Clark Louise S. Coble Jim & Janet Cochran Adminta E. Coeyman Bobby & Edith Cook Lorena Copeland Gwendolyn R. Cox Jonathan & Emille Cox Teresa Cox Francis & Marguerite Coyle Ida Jean Crater **Barbara** Crews Tom & Janet Cunningham **Phyllis Dadisman** Judy Dance Clifford & Dorothea Davis J. Taylor & Audrey Doggett **Ruth Doggett** Robert & Jean Eason Ralph & Nancy Edwards Ray & Beth Edwards William Evans Dorothy M. Fansler **Don & Mary Farlow Merle Frazier** Nancy Furnas Reid & Judy Gaskins Joel Gerringer Mary Belle Gilbert Robert & Laura Gobble Judy Goodman Jean Gordon Carson Grantham Joe Gruendler & Lynn Dorn Julia Gunn Rusty & Van Gunter George Haeseler Lynn Hall Shirley B. Hamilton Charlotte Hamlin John & Ruth Hancock Lois Hanson Emma Hardin Tom & Carolyn Harmon George & Terri Harris William C. Harris, Jr. Mary F. Hayes Bob & Libby Haynes Thomas Henley Barbara Herbin **Clinton & Nancy Hinman** Don & Mickey Hoagland Peggy Holshouser Ruth Anne Hood **Ruth Howerton** Brenda Hubbard Susi Hudson **Ray Hurley** James Hutchinson Dick & Bev Issacson Tim Jackson & Deborah Suess Mary Ann Johnson Barry & Barbara Jones Stuart & Naomi Kaplan **Debbie Kaynor**

resident may live a fulfilling life. Thank you to all who gave!

A special thanks to the volunteer leadership of the campaign: Patrick Miller, resident of the Guilford campus and Board of Trustees member; Julia Richmond, resident of the West campus; and Jenny Ross, Board of Trustees member. Their leadership, guidance and creativity helped us to not only achieve our goal, but so much more. Thank you, Julia, Patrick and Jenny!

Elizabeth Kirkman Ralph & Wenda Kirkman James & Georgia Kittrell Patricia & Paul Lamont Herb & Diane P. Lebosse Jo Leeds Maynard Ledford & Nancy Parrott Jennifer Schaal & Fred Wilson Frank & Sandra LoNano Harry & Jane Long Miranda Lotz Laura Lowe Josephine Lucenti William & Betty Lusk William Maness Danny & Dawn Marsh Jennie Marsh Judy May Sarah McAdams Deets & Mary Anna McCullen Carol McKenzie Joe & Betsy McLean June McNeil Carolyn McPherson Joe & Florence Melvin Patrick & Margaret Miller Sue Mitchell Willena Moore Ralph & Mary Alice Moran Blanche Morgan Janet Mortimore Jim Newlin Mary Orr Elwood & Ellen Parker Joyce Parkhurst Harvey & Martha Lou Pearman Wade Phillips **Margaret Pipkin** Linda Pitts Janet Plummer Brian & Elizabeth Poynton **Betty Priestley** Nancy Quigley Barbara Rankin Joan Ratliff Bonnie Ray Marisa Rav Julia Richmond Arthur Rieck

Janet Robbins Julian & Betty Rogers Jennifer Ross Patricia Ross Anne Rouse Charlie & Mary Routh Thomas Scullion Carl & Diane Semmler Karlyn Shankland **Ellenor Shephed** Paul Sherman Larry & Ellen Shonack Dorothy M. Sinclair Jessie Smith Winnie Smith Donna Sprinkle Charles & Patsy Stamey **Evelyn Steed** Amelia Stout Herbert Strader William Summerlin Bill & Jane Sweet Arnie & Kathleen Thompson George Touchstone & Denise Benoit Ray & Carole Treadway Jimmy & Peggy Truitt Katherine Villinger Lisa & Adian Waite Janice J. Walden **Charles Ward** Irene Waters Tim & Tina Webster **Barbara Whitener** W.D. Wilkinson Archie E. Williams Jeaneane Williams Carolyn C. Witman Marjorie S. Worden Joan Worrell R. Thompson Wright Doris Young Gordon & Barbara Young Paul Zopf, Jr. Cane Creek Friends Meeting **First Friends Meeting** St. Andrew's Episcopal Church

*Every attempt has been made to recognize each donor as requested. Please accept our sincere apology for any error, and contact Sarah Barker at 336-458-0354 or email sbarker@friendshomesinc.org, so that we may correct our records.



'Friends Homes West' by Mildred Griffin

Almost Eden is Friends Homes West! Those living here are richly blest. Nestled mid rolling hills of green Where cattle graze all summer through, And on the little pond below Ducks and wild geese come and go. A place of beauty that we love so Is Friends Homes West!

A safe haven is Friends Homes West. Our staff is of the very best. They spend long hours every day Seeing that our needs are met. They are ready at our call To meet whatever ills may fall. For constant care we thank them all At Friends Homes West.

A place of love is Friends Homes West. Those who're here have stood the test Of time, and know we spread God's love When we our love to others show; When we're kind to one another; When we're caring for each other; Each is our sister or a brother Friends Homes West.

My cozy berth is Friends Homes West, The happy ending of my quest, A refuge to spend my latter days In calm peace and quiet rest. Were I to search everywhere, No other place could quite compare With my paradise, my Shangri-La Friends Homes West.